Service Dept. 5181 Canal Rd. Cuyahoga Hts. Ohio 44125 (216) 641-3505 sd@cuyahogaheights.gov

# Service Department

Our website now features service applications for village residents to apply online! To apply, go to www.cuyahogaheights.gov, click on the "Online Services" tab then scroll down to "Service Department". Any of our services are available also by calling our service department during normal business hours from 8:00 a.m. - 4:00 p.m. Monday through Friday.
Services below with you can request online!

## Garbage Pick Up/ Recycling/ Yard Waste

**When:** Every Monday beginning at 8:00 a.m. *(If holidays land on a Monday, delayed until Tuesday)*
Our service department collects garbage at no charge to its residents. They will come into your yard and take your garbage tote and recycling container to the curb; afterwards they will carry it back into your yard.

## Newspaper/ Cardboard Recycling

**Location of Recycling Container:** Rear parking lot of Bacci Park
Strictly for cardboard and newspaper. Please make sure to break down your cardboard boxes before placing them in the container. Stop on down and do your part in recycling. If you have a large amount and are unable to take it to the container, call or sign up online for a "Special Pick Up".

## Special Pick Up

**When:** Tuesday mornings (Wednesdays, if Mondays are a holiday)
**Can include:** Oversized items, large quantities or hazardous waste materials.
Sign up by 4:00 p.m. Mondays.
**You'll need:** Name, address, and all information regarding items you would like to be picked up and where they are located. You will then get an email response when the request has been successfully submitted. If you have any questions, please contact Vera at 216-641-3505.

## Charity Pick Up

**When:** First Wednesday of the month
**Donatable items:** Small household items & clothing.
Sign up prior to the first Wednesday of the month. No tax receipts are given for this service. If you have any questions, please contact the service department.

## Table & Chair Rentals

**Cost:** No cost
**Availability:** Limited to 3 tables and 30 chairs
Tables and chairs are offered to our residents to rent for parties held at their residence. Reserve online or by calling the service department.

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## Dumpster Rentals

**Cost:** $30 each dumpster load
**Rental Duration:** Maximum of two (2) weeks
**Approved items:** Yard waste, construction debris or miscellaneous household items
**Restricted Items:** Carpet, tires, or hazardous waste. **Please do not mix materials!**
Provide your information and select a preferred delivery date for the dumpster and specify the location for placement. You also can drop off cash or check payments at village hall. *Please note that the disposal of debris created from outside the village is prohibited.*

## Pest & Insect Control

**Cost:** Free for residents ***with the exception of termites, bed bugs, and wildlife*
Once we receive a request, the service department will coordinate with our pest control vendor. Additionally, the village conducts exterior spraying of your home in the spring to help prevent unwanted pests from entering. As always, you can also reach out to the service department to report any issues.

## Meals On Wheels

**Cost:** $25.00 per week
**Age:** 60 years and older
Our senior residents can sign up for one meal a day to be delivered to their home provided by Lori's Custom Catering. Payment must be made by the Thursday prior to the week you choose. If you have any questions regarding this service, please contact Vera at the service department.

## Tree Trimming/Removal

**Cost:** Free for residents except for stump grinding or crane services
**Limits:** Two (2) trims and one (1) removal per year
Applications are available online, or a paper copy is available upon request at village hall. Once a request is received, the service department will coordinate with our tree removal contractor to schedule your service. The contractor will contact you directly to arrange timing.

## Senior Grass Cutting

**Cost:** No cost
**Eligibility:** 60 years and older
**Requirements:** A signed consent waiver is required to allow access to your property. Applications are available online or upon request at village hall or the service department. Please remember to keep your yard clear of dog waste to help our crew work safely.