

Village Wide Services

Garbage Pick Up/ Recycling/ Yard Waste

Our service department collects garbage every Monday morning beginning at 8:00 a.m. at no charge to its residents. They will come into your yard and take your garbage tote and recycling container to the curb; afterwards they will carry it back into your yard. Please note that if a holiday falls on a Monday; the service will commence on Tuesday.

Newspaper/ Cardboard Recycling

Do your part in helping the environment; recycle cardboard and newspaper. Our village has a recycling container located at Bacci Park in the rear of the back parking lot. The container is strictly for cardboard and newspaper. Please make sure to break down your cardboard boxes before placing them in the container. Stop on down and do your part in recycling. If you have a large amount and are unable to take it to the container, please call the service department during normal business hours prior to Tuesday mornings; we will put it on our "special pick up" list.

Special Pick Up—NOW ONLINE!

If you need a special pick up for trash that is oversized, large amounts, or hazardous waste, you can now go online to be put on the special pick up list. Special pick up day is on Tuesday mornings, unless there is a holiday on Monday, at which time, the special pick up will be taken care of on Wednesday. You must submit your information by 4:00 p.m. on Monday to get on the list for Tuesday's pick up. Please visit www.cuyahogaheights.gov at the top select 'Online Services' & select the red 'Special Pick Up' tab. Please fill out your name, address, and all information regarding items you would like to be picked up and where they are located. You will then get an email response when the request has been successfully submitted. If you have any questions, please contact Vera at 216-641-3505.

Charity Pick Up—NOW ONLINE!

Our service department will pick up any small usable item at your residence that you would like to donate to charity on the first Wednesday of each month. Small household items, clothes, etc., are collected and donated. No tax receipts are given for this service. Please visit www.cuyahogaheights.gov at the top select 'Online Services' & select the red 'Charity Pick Up' tab. Please enter your address and select from the drop down. Fill out your name, phone number, email address and all information regarding items you would like to donate and where items are located. This must be submitted prior to the first Wednesday of the month for this service. You will then get an email response when the request has been successfully submitted. If you have any questions, please contact Vera at 216-641-3505.

Dumpster Rentals—NOW ONLINE!

Residents may rent a village dumpster for personal use at their home by paying \$30.00 to the village for each dumpster load. Dumpsters can be used for yard waste, construction debris or miscellaneous household items NOT including carpet, tires, or hazardous waste. Please do not mix materials. Please visit www.cuyahogaheights.gov at the top select 'Online Services' & select the red 'Dumpster Rental' tab. Provide your information and select a preferred delivery date for the dumpster & specify the location for placement. You can now conveniently pay the fee online through a link that will be sent to your email. You also can drop off cash or check payments at village hall. Use of the dumpster is for a maximum of two (2) weeks. After two (2) weeks, the dumpster will be picked up from the resident's home. If the resident needs to use it again, he/she will go back on the waiting list. Please note that the disposal of debris created from outside the village is prohibited.

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Table & Chair Rental—NOW ONLINE!

A limited number of tables and chairs are available for use by residents having parties at their residence, free of charge. To reserve your tables and chairs, simply head to the top of our village website homepage, click on 'Online Services', and then select 'Table & Chair Rental'. From there, you can fill out the application to secure your rental and schedule a pick-up time.

Pest and Insect Control Service—NOW ONLINE!

Pest control services can be easily accessed through our village website! Simply navigate to the top of the homepage, select 'Online Services', and then choose 'Pest & Insect Control'. From there, you can complete the application. Once we receive your request, the service department will coordinate with our pest control vendor. This service is complimentary, with the exception of termites, bed bugs, and wildlife. Additionally, the village conducts exterior spraying of your home in the spring to help prevent unwanted pests from entering. As always, you can also reach out to the service department to report any issues by calling 216-641-3505.

Meals on Wheels (By Lori's Custom Catering)—NOW ONLINE!

Visit www.cuyahogaheights.com at the top select 'Online Services' & select the red 'Meals On Wheels' tab to fill out an application. This service is available to any village resident that is 60 years of age or older. A lunchtime meal will be delivered to your home daily, Monday through Friday, by our service department. This is an affordable option, the cost is \$25.00 per week, which is only \$5.00 per day (you must sign-up up for a full week.) To receive meals for a given week, payment must be made by the Thursday prior. If you have any questions regarding this service, please contact Vera at the service department at 216-641-3505 or sd@cuyahogaheights.gov.

Leaf Pick Up

With the colorful leaves beginning to fall, we'd like to remind residents to rake leaves to the tree lawn for pickup. The service department will handle disposal from there.





RESIDENTIAL SNOW REMOVAL PROGRAM

As winter approaches, please take note of the village's snow removal procedures:

Roadways First: All village streets will be plowed and maintained before any driveways are cleared.

Senior Driveways: Once the service director determines that village roads and municipal properties are properly maintained, the driveways of qualifying senior residents will be plowed—using the same eligibility criteria as our grass cutting program.

Additional Assistance: Depending on manpower, time, and safety considerations, the village may assist other residents with driveway plowing during storms producing more than 2–4 inches of snow, upon request.

Driveway Markers: Driveway markers are required for all residents wishing to have their driveways plowed. The village provides and installs markers for seniors enrolled in the grass cutting program. Shorter driveways require 4 markers, while longer driveways need 6—placed at the beginning, middle (for long drives), and end. Markers are available for purchase at the service department for \$1 each.

Aprons & Liability Waivers: Residents are responsible for clearing their driveway aprons, as these are difficult to re-plow after the streets are done. ***A waiver of liability must be on file with the service department before any driveway can be plowed.*** If you've previously submitted one and your information hasn't changed, you do not need to complete a new form.

If you're unsure whether you have a waiver on file or have any questions, please contact Vera at the Service Department 216-641-3505.