



Village of Cuyahoga Heights

*Continuing to move our legacy
community forward...*

May 2023 Newsletter

Upcoming Dates and Reminders

May 3 – Charity Pick Up

May 6 – Kennedy House Open
10:00 a.m.-12:00 p.m.

May 14 – Mother's Day

May 20 – Armed Forces Day

May 29 – Memorial Day
Village Hall / Service Dept.
Closed

Bike Decorating at 9:00 a.m.
at Klima Gardens

Memorial Day Parade 10:00 a.m.

Kennedy House Open
10:30-11:30 a.m.

May 30 – Rubbish Collection

Agenda/Minutes
of our council meetings
are posted every month
under the government tab.

At the Village Hall

Council Meetings

2nd Wednesday of the Month
Caucus 5:00 p.m.
Meeting 6:00 p.m.

Economic Development Committee /Public Works/ Finance Meeting

2nd Wednesday of the Month,
if needed

Zoning Board Meetings

3rd Wednesday of the Month
at 5:00 p.m.

Work Sessions of Council

4th Wednesday of the Month
at 5:00 p.m.

*Only in January, February, March, April,
May, October

Village Hall office hours are
Monday through Friday from
8:00 a.m.-12:00 p.m. &
1:00 p.m. – 4:30 p.m.

www.cuyahogaheights.com

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Instagram & Twitter!
Click the icons to head to
our pages!



From Mayor Bacci's Desk

It was a huge success and we all had a great time at the Easter egg hunt—and so many of our residents were glad that this traditional event was back in place! And oh, what fun it was to watch the kids scramble for eggs. We had four groups of children which were broken down by age group—and we only had about 15 minutes to pull it off before the skies opened and the rain came down. Believe it or not, we did it! Everyone then took shelter inside the pavilion as we had a raffle for the kids. I would like to thank our elected officials, department heads and staff who donated baskets for the raffle. And a very special thank you to the Easter Bunny for hanging out with us.



Peace Officers Day

National Peace Officers Day is May 15. As a former police officer, I will always continue to keep the men and women in blue in my thoughts and prayers—today, more than ever! I hope that many of you will do the same. Peace Officers Memorial Day and Police Week is an observance in the United States that pays tribute to the local, state, and federal peace officers who have died, or who have been disabled, in the line of duty. President John F. Kennedy signed a proclamation in 1962 which designated May 15 as Peace Officers Memorial Day. On Friday, May 19, 2023, the Greater Cleveland Peace Officers Memorial Society will hold their annual parade and memorial service. The parade begins at Lakeside Avenue and East 12th Street and ends at the Police Memorial Square (Huntington Park) in downtown Cleveland.



Sidewalk Program

As we posted on social media last week, our 2023 Phase 1 Sidewalk Program recently began and focusses on sidewalk removal and replacement in the areas of East 49th Street, East 71st Street, Willowbrook Drive and Dressler Court. The contractor doing the work is Frank Allega, who might be able to help out residents with small concrete repair jobs since his crew will be in the area for the next several weeks. If you are interested in getting work done and would like a quote, contact him at 216-276-4684. Please also note that Bletch Court, East 72nd Place and Marcelline Court have been scheduled by the Public Works Committee and Village Council for a full reconstruction of pavement and sidewalks in 2024 and 2025.



Cuyahoga Heights Schools

We wanted our residents to be aware of several upcoming events as you will see a lot of extra activity in and around the school. There will be no school on Wednesday, May 17 as the school is hosting two district track meets that day. Also, on Sunday, May 28 students from the Class of 2023 will be graduating.



From Mayor Bacci's Desk continued...

Memorial Day Parade & Service

I hope we can count on our residents, family and friends to attend our annual Memorial Day service and parade on Monday, May 29. For those that are interested in marching in the parade, step-off time is 10:00 a.m. from Klima Gardens. The procession will end at the war memorial in front of the village hall. We would love to have as many veterans, adults, children and groups as possible to participate in the parade. Children that are interested in decorating their bikes, wagon, scooters can do so at 9:00 a.m. that morning at Klima's—we'll supply the decorations. Set aside a couple of hours and join us as we recognize and honor those Veterans who made the ultimate sacrifice for this great nation. After the service, please join us at Klima Gardens for food and refreshments. "May we never forget, freedom isn't free." Additionally, the Historical Committee will open the Kennedy House to visitors on Memorial Day from 10:30-11:30 a.m.

Concession Stand

Concession Stand Manager Kelly Hartman and her crew have had the concession stand opened during baseball and softball games; however, it will officially open for the season on Tuesday, May 30. In addition, food trucks will again be back in the months of June and July. We hope you're able to stop down and enjoy a bite to it, catch a ballgame or just sit back and relax in our beautiful park.

Birthdays

May birthday wishes to employees: (7) Service Director Dave Sammons; (12) Brad Beaulieu; (23) Gregory Gentile; (26) Kevin Stack; (28) Kelly Hartman & Cory Pucci.



**HAPPY
BIRTHDAY**



*"Our flag does not fly because the wind moves it.
It flies with the last breath of each soldier who died protecting it."*
~ Unknown



Council Member Spotlight

Councilwoman, Lois J. Henley
4888 East 49th St. Cuyahoga Heights, OH 44125
phone: 216 410-3365
email: l.henley@cuyahogaheights.com



Lois (on left) on Marcelline Court



Lifelong resident - 76 years
Four generations of family currently
residing in the village
100 continuous years of family
working at the Cuyahoga Heights
Fire Department
Worked with three Mayors over 30
years as a councilwoman

Places I volunteer my time:

Holy Name Church
Village Events
Doing projects
for my friends



"I've been inspirational in many village projects throughout the years including but not limited to: assisted with creating the Recreation Board along with Cheryl Harris; running the kitchen at the home days for the men's club; trips to Cedar Point, Kings Island, Boblo Island and Atlantic City; trade shows trying to bring businesses to our village; taught workshops on how to make wreaths, centerpieces and many other crafts for our residents; painting the baby pool and sidewalk with friends; summer fest; the fishing derby, Arbor Day, and parties and trips for our senior citizens."

left to right: Councilmembers George M. Suhys,
Irma Schab, John Bohdan, Marilyn Duszynski, Lois Henley. Mayor Lou Bacci



family

From the desk of your Chief Financial Officer

Angel Meriwether



HOW TO READ YOUR ENERGY BILL

IN OHIO, UTILITY BILLS ARE SPLIT INTO TWO PARTS.

PART 1 ▶

TRANSMISSION FEE (UTILITY COMPANY)



PART 2 ▶

SUPPLY CHARGE (ENERGY SUPPLIER)



TOTAL BILL

UTILITY COMPANY distributes the energy, reads your meter, and manages your billing. The utility also controls and maintains the wires. Your utility is determined by where you live.

ENERGY SUPPLIER establishes the price you pay for the energy they provide to your home.

ELECTRIC

ILLUMINATING COMPANY (ELECTRIC)

Charges From The Illuminating Company			
Customer Number:			
Rate: Residential Service CE-RSD			
Customer Charge		0.00	
Distribution Related Component		00.00	
Cost Recovery Charges		00.00	
Current Consumption Bill Charges		000.00	

Charges From NOPEC - NextEra Energy Services Ohio			
31320 Solon Road, Suite 20, Solon, OH 44139			
Customer Service: 1-855-667-3201			
Account Number: 1001234310 Rate: GEN-G940			
Please note: Your Certified Retail Electric Service Provider has changed your supply rate.			
Billing Period: Dec 16, 2017 to Jan 17, 2018			
Basic Charge	1,574 KWH x	0.00000	\$00.00
Total NOPEC - NextEra Energy Services Ohio Charges			\$00.00

NATURAL GAS

DOMINION ENERGY OHIO (GAS)

Current Charges	
Dominion Energy Ohio Distribution Charges	
Basic Service Charge	\$00.00
Usage-Based Charges	
19.0 MCF @ \$0.0000	00.00
Gross Receipts Tax (4.6044%)	0.00
Total Dominion Energy Ohio Charges	\$00.00
For questions about Dominion Energy Ohio charges, call us at 1-800-362-7557.	

Nopec - Nextera Energy Services Charges	
Gas Cost 19.0 McF @ \$0.00	\$00.00
Sales Tax	0.00
Total NOPEC - NEXTERA ENERGY SERVICES	\$00.00

LEARN MORE

NOPEC is a governmental energy aggregation that combines the buying power of 240 Ohio communities to negotiate competitively priced electricity and natural gas.

VISIT NOPEC.ORG

or call our 24/7 Customer Care Center at

855-667-3201

for more information and to check NOPEC's rates.

Visit the NOPEC
ENERGY SAVINGS CENTER

for tips on how to reduce your energy usage
and save money on your electric bill.

nopec.org



A Message from Your Police Department



On April 4, 2023, Ohio's new distracted driving law took effect. It's now a primary offense to use a mobile phone or electronic device while driving, which means law enforcement officers can stop you solely for this violation.



OHIO LAW

The new distracted driving law can be found in **Section 4511.204 of the Ohio Revised Code**.

This law is meant to reduce the number of crashes and deaths caused by distracted driving. So please, do not text, watch videos and/or do anything that takes your eyes off the road while driving.

It's not only illegal, but it's also dangerous.

WHAT IS ALLOWED???

Drivers over the age of 18 can make or receive calls via hands-free devices, including:

- Speakerphone
- Earpiece
- Wireless headset
- Electronic watch
- Connecting phone to vehicle

In most cases, anything more than a **single touch or swipe** is against the law!

CAN I STILL USE BLUETOOTH???

This new law allows drivers over age 18 to make or receive phone calls using “**hands-free**” technology such as Bluetooth or integrated systems within the vehicle, as long as you don't hold or support the device or manually enter letters, numbers, or symbols. If you must physically manipulate your device, you should pull over to a safe location and park your car before handling.

WHAT IS PROHIBITED???

With very few exceptions, anything that involves using, holding, or supporting a device while driving is prohibited.

Prohibited actions:

- Dialing a phone number
- Sending a text message (voice to text is legal via a "hands-free" method)
- Updating or browsing social media
- Video calls or “FaceTime”
- Browsing the Internet
- Watching videos (GPS/navigational displays are allowed)
- Playing games
- Recording or streaming video



FOR ALL EMERGENCIES CALL 911

A Message from Your Police Department



Drivers can listen to audio streaming apps and use navigational equipment if they turn them on before getting on the road or use a single touch or swipe to activate, modify, or deactivate them.

Exceptions:

- Drivers reporting an emergency to law enforcement, a hospital, a health care provider, a fire department, or a similar emergency entity.
- Drivers holding a phone to their ear only during phone conversations (if the call is started or stopped with a single touch or swipe).
- Drivers holding or using cell phones and other electronic devices while stopped at a traffic light or parked on a road or highway during an emergency or road closure.
- First responders (law enforcement, fire, EMS), using electronic devices as part of their official duties.
- Utility workers operating utility vehicles in certain emergency or outage situations.
- Licensed operators using an amateur radio.
- Commercial truck drivers using a mobile data terminal

ENFORCEMENT

With the new law April 4, 2023, Cuyahoga Heights Patrol Officers will issue written warnings for the next six (6) months for violations as part of the effort to educate and help motorists adapt to the new law.

Beginning **October 5, 2023**, citations will be issued for any motorists violating this law.

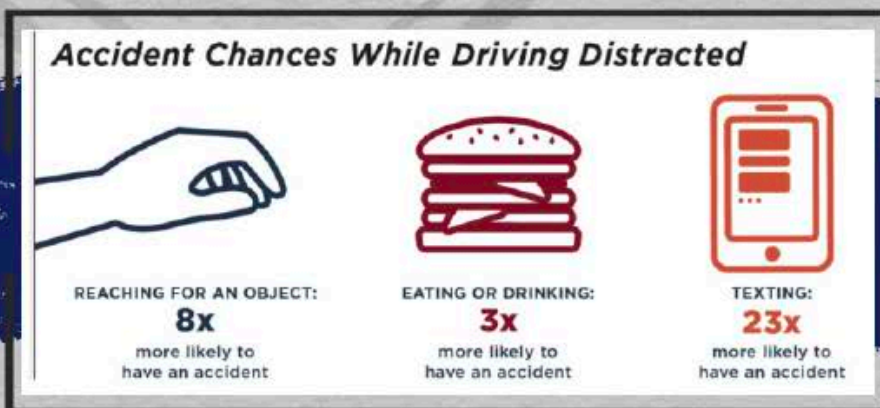
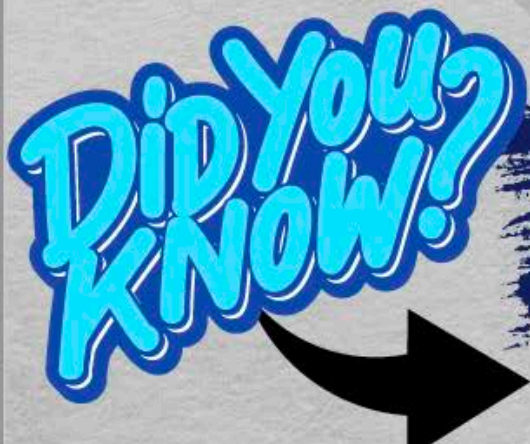
Penalties:

- **1st offense in two years:** 2-points assessed to driver's license, up to a \$150 fine.*
- **2nd offense in two years:** 3-points assessed to license, up to a \$250 fine.
- **3rd or more offense in two years:** 4-points assessed to license, up to a \$500 fine, a possible 90-day suspension of driver's license.
- **Fines are doubled if the violation occurs in a work zone.**

For more information, please visit the following web sites:

<https://www.transportation.ohio.gov/phonesdown>

<https://codes.ohio.gov/ohio-revised-code/section-4511.204/4-4-2023>





Heroes Helping Those With Special Needs

Autism, or autism spectrum disorder (ASD) is one of the fastest growing developmental disabilities in our world today. According to the CDC, 1 in 36 children in the U.S. are affected by autism, facing many challenges with social and communication skills we tend to take for granted each day.

HEROES HELPING THOSE WITH SPECIAL NEEDS

This April marked World Autism Awareness month, which allows the opportunity to learn more about the disorder while giving those affected a true voice and recognition they deserve.

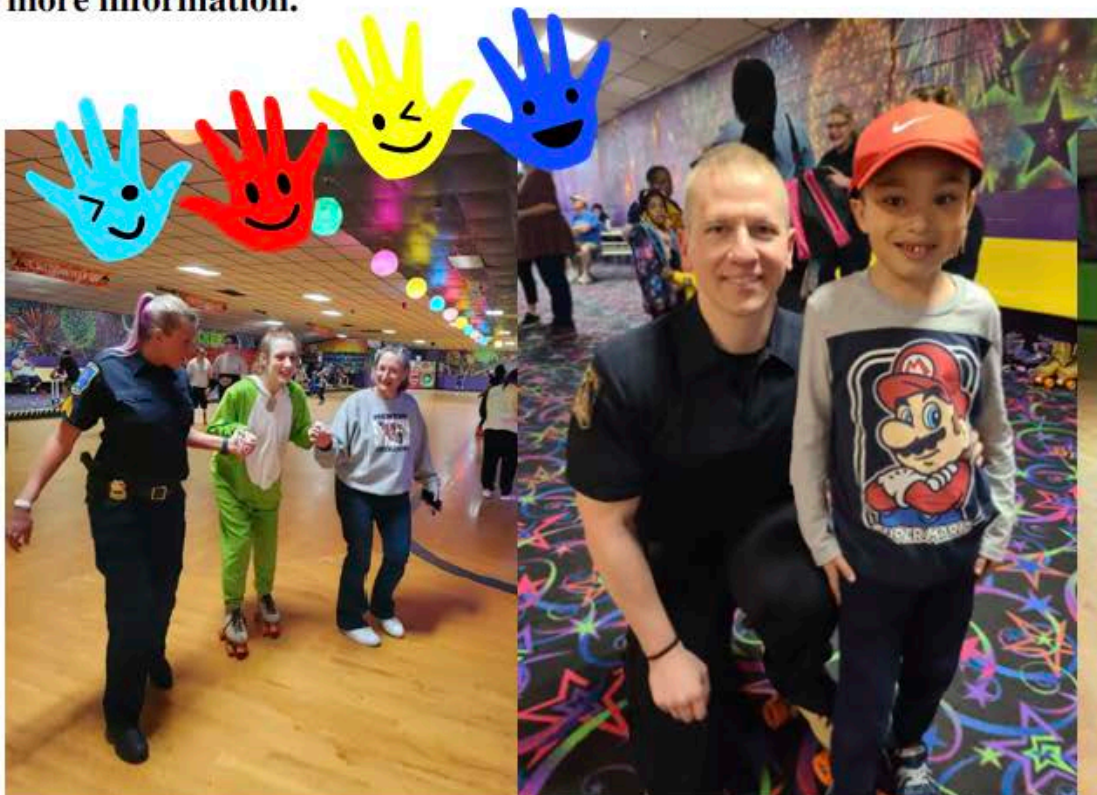


On Tuesday April 11, 2023, Cuyahoga Heights Patrol Officer Jim Berdysz participated in an exclusive event called “Special Needs Skating with First Responders.”

The occasion was held at United Skates of America in Wickliffe where first responders came together to roller skate alongside children with autism and special needs. The event included local area police officers from Richmond Heights, Euclid, Mentor-on-the-Lake and Cleveland Clinic.

The night was made possible through “Heroes Helping Those With Special Needs” a local non-profit organization providing safety programs for police and fire departments for people with autism and other special needs.

If you or someone you know would like to donate, please visit <https://www.heroeshelping.org/> for more information.





FROM YOUR FIRE CHIEF MIKE SUHY

May is "Wildfire Prevention Month". Read about how you can do your part to make sure your property is safe. You can find a coloring page for the kids (or yourself) to enjoy!



Every year, wildfires burn across the U.S., and more and more people are living where wildfires are a real risk. But by working together, residents can make their own property — and their neighborhood — much safer from wildfire.

Action Items to Improve Your Home's Survivability:

- **REMOVE** leaves, pine needles, and other flammable material from the roof, gutters, and on and under the deck to help prevent embers from igniting your home.
- **SCREEN** areas below decks and porches with 1/8" wire mesh to help prevent material from accumulating underneath.
- **COVER** exterior attic and soffit vents with 1/8" wire mesh to help prevent sparks from entering your home.
- **ENCLOSE** eaves to help prevent ember entry.
- **INSPECT** shingles or roof tiles. **REPLACE** missing shingles or tiles. **COVER** ends of tiles with bird stops or cement to help prevent ember penetration during a wildfire.

Tips for Landscaping Around Your Home

- **REMOVE** dead vegetation and other flammable materials, especially within the first 5 feet of the home.
- **KEEP** your lawn hydrated and maintained. If it is brown, cut it down to help reduce fire intensity.
- **PRUNE** tree limbs so the lowest branches are 6 to 10 feet above the ground to help reduce the chance of fire getting into the crowns of the trees.
- **MOVE** construction material, trash, and woodpiles at least 30 feet away from the home and other outbuildings.
- **DISPOSE** of branches, weeds, leaves, pine needles, and grass clippings that you have cut to reduce fuel for fire.

YOU CAN MAKE A DIFFERENCE!

Increase your wildfire safety. Make simple low-cost changes to your home and landscape starting today.



Visit www.firewise.org for more information.



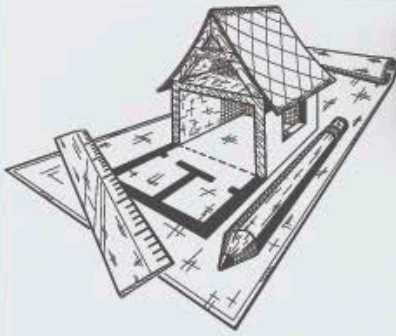
IT'S A BIG WORLD.
LET'S PROTECT IT TOGETHER!

KEEP IT GREEN
OHIO!

SMOKEY

SMOKEY

Remember — ONLY YOU CAN
PREVENT WILDFIRES!



From your Building Department

Building Commissioner, Norm Casini

Assistant Building Commissioner, Ken LaBella

Spring is finally upon us! The unseasonable warm weather should help everyone jump start their spring home maintenance. The Village of Cuyahoga Heights is a hidden gem in Cuyahoga County! The homes are charming, the school district is a beautiful campus for our young ones to succeed, the business districts are thriving, the streets are well maintained, the landscaping is well manicured, and the village services are outstanding!

You as a homeowner, play a role in protecting and promoting the village's image as a great community by maintaining your property.

It is a good idea to look around your home every spring and address any maintenance issues. Check your complete property, the exterior of home, yard area, fencing, driveway and your accessory buildings/sheds for maintenance issues.

The building department is a great resource for homeowners to address questions and provide information regarding the maintenance of your home. If you need to hire a contractor, the building department keeps a list of contractors who are currently registered to work in the Village of Cuyahoga Heights.

To preserve this "hidden gem" the building department will perform maintenance inspections throughout the year. If the building department finds an area of your property that needs attention, you will be notified. Remember that maintaining your property is your responsibility as a homeowner and keeps our village looking beautiful.

The building department can be reached by phone 216-641-7020 Monday through Friday 8:00 am - 4:30 pm. Building department forms can be found on our website @ www.cuyahogaheights.com

MAINTENANCE CHECKLIST:

Houses/Accessory Buildings:

1. Check for peeling or weathered paint.
2. Look for algae forming on your siding, awnings and porch steps.
3. Repair any broken windows.
4. Look at all your masonry work including chimneys tuck pointing.
5. Check your roof for missing shingles or lifted flashings.
6. Make sure your gutters are in good shape and drain properly.
7. Check your outdoor lighting.

Yard/Landscaping:

1. Keep your lawns mowed and maintained.
2. Keep shrubbery and trees trimmed.
3. Keep all your landscaping beds weeded.
4. Remove any debris or deteriorated items.
5. Repair any damaged fencing.

DID YOU
KNOW?

**A BUILDING PERMIT IS GOOD FOR
180 DAYS FROM ISSUE DATE.**

From your Service Department

Garbage Pick Up – Recycling – Yard Waste

Our service department collects garbage every Monday morning beginning at 8:00 a.m. at no charge to its residents. They will come into your yard and take your garbage tote and recycling container to the curb; afterwards they will carry it back into your yard. *Please note that if a holiday falls on a Monday; the service will commence on Tuesday.*

Special Pick Up

If you need a special pick up for trash that is oversized, large amounts, or hazardous waste, don't forget to call the service department to be put on the special pick up list. Special pick up day is on Tuesday mornings, *unless there is a holiday on Monday, at which time, the special pick up will be taken care of on Wednesday.* You must call the service department at 216-641-3505 by 4:00 p.m. on Monday to get on the list for Tuesday's pick up.

Charity Pick Up

Our service department will pick up any small usable item at your residence that you would like to donate to charity on the first Wednesday of each month. Small household items, clothes, etc., are collected and donated. No tax receipts are given for this service, and you must call the service department at 216-641-3505 prior to the first Wednesday of the month for this service.

Newspaper/Cardboard Recycling

Do your part in helping the environment; recycle cardboard and newspaper. Our village has a recycling container located at Bacci Park in the rear of the back parking lot. The container is strictly for cardboard and newspaper. **Please make sure to break down your cardboard boxes before placing them in the container.** Stop on down and do your part in recycling. If you have a large amount and are unable to take it to the container, please call the service department during normal business hours prior to Tuesday mornings; we will put it on our "special pick up" list.

Dumpsters

Residents may rent a village dumpster for personal use at their home by paying \$30.00 to the village for each dumpster load. Dumpsters can be used for yard waste, construction debris or miscellaneous household items NOT including carpet, tires, or hazardous waste. Please do not mix materials. Contact the service director at 216-641-3505 for this service. Use of the dumpster is for a maximum of two (2) weeks. After two (2) weeks, the dumpster will be picked up from the resident's home. If the resident needs to use it again, he/she will go back on the waiting list. Please note that the disposal of debris created from outside the village is prohibited.



From your Service Department (continued)

Table & Chair Rental

A limited number of tables and chairs are available for use by residents having parties at their residence, free of charge. Please contact the service department at 216-641-3505 to reserve your tables and chairs and to arrange a time when you can pick them up.

Pest and Insect Control

Pest control services are available by contacting our service department at 216-641-3505 with your name, address, phone number, and the nature of your problem. We will then reach out to our pest control vendor. This service is free except for termites, bed bugs, and wildlife. The village also sprays the outside of your home in the spring to hinder any unwanted pests from entering into your home.

Meals on Wheels (By Lori's Custom Catering)

This service is available to any village resident that is 60 years of age or older. A lunch time meal will be delivered to your home daily, Monday through Friday, by our service department. This is an affordable option, the cost is \$25.00 per week, which is only \$5.00 per day (you must sign-up up for a full week.) To receive meals for a given week, payment must be made by the Thursday prior. If you have any questions regarding this service, please contact Vera Heinzman at the service department at 216-641-3505 or sd@cuyahogaheights.com.

Tree Trimming/Removal Service

The Village will provide a professional tree trimmer to remove or trim a tree on a resident's property. Please note that tree trimming/removal is limited to two (2) trims per year and one (1) removal. If a crane is needed for tree removal, it is the responsibility of the homeowner to pay for the service. In addition, if a stump needs ground, it is the responsibility of the homeowner to pay for this service, whether the homeowner uses the tree company that the Village has a contract with or another tree company. Forms can be found on the Village website and once completed can be returned to SD@cuyahogaheights.com or dropped off at the Village Hall.

Grass Cutting

The Village will cut the grass of each senior citizen's residence that is 60 years of age or older and that qualifies under the program. We must have a signed waiver on file to perform this service. Your form can be returned to the village hall. If you are unsure if you have a waiver on file, please contact the Service Department at 216-641-3505. Please remember to remove dog droppings on a routine basis.

Rototilling

The Cuyahoga Heights Service Department will rototill residential gardens once a year, free of charge, upon request. Area to be rototilled must be clearly marked. Please call the Service Department at 216-641-3505 to be put on the list.





FROM YOUR RECREATION DEPARTMENT



Cedar Point Season Pass Reimbursement

The Village of Cuyahoga Heights will reimburse \$50 to any resident who purchases or has already purchased a Cedar Point Season Pass for the 2023 season.

Residents must show a valid 2023 season pass or receipt of payment (with pass holder name listed) and proof of residency for reimbursement. Reimbursement will NOT be given for anyone not currently residing in Cuyahoga Heights. Please bring your valid 2023 season pass or receipt of payment (must show passholder name) and proof of residency to Village Hall for verification.

Reimbursement will be issued within two weeks of submission acceptance. *Reimbursement is \$50 regardless of pass type purchased.* Contact Vera at 216-641-2702 with any questions.

SPORTS NEWS

Softball, baseball, and t-ball are underway!
Best of luck this season to all the children participating.
Stop down to Bacci Park and enjoy a game and visit our concession stand.

Listed below are registration deadlines for the rest of the year. As always, registration forms can be found on the village website.

<u>Sport</u>	<u>Deadline</u>
Men's & Women's Softball	July 1, 2023
Fall Soccer	July 15, 2023
Youth Flag Football	July 15, 2023
Cheerleading	July 15, 2023
Youth Basketball	October 1, 2023

MEMORIAL DAY BIKE DECORATING & VOLUNTEER OPPORTUNITY

On Monday, May 29th the village will have our annual Memorial Day service and parade with step-off at 10:00 am from Klima Gardens.

Any village children interested in decorating their bike/wagon/etc. to participate in the parade are welcome to arrive at 9:00am that morning for decorating.
We will provide all the decorations.

We are also looking for student volunteers to help prepare the food and refreshments following the parade and service from 9:00 am-12:00 pm.
If you are interested in volunteering for community service hours, please contact Vera at chvrec@cuyahogaheights.com or 216-641-2702.

Garage Sale

Cuyahoga Heights Village Wide Garage Sale

*Deadline to register for the
village wide garage sale is
Wednesday, May 17.*

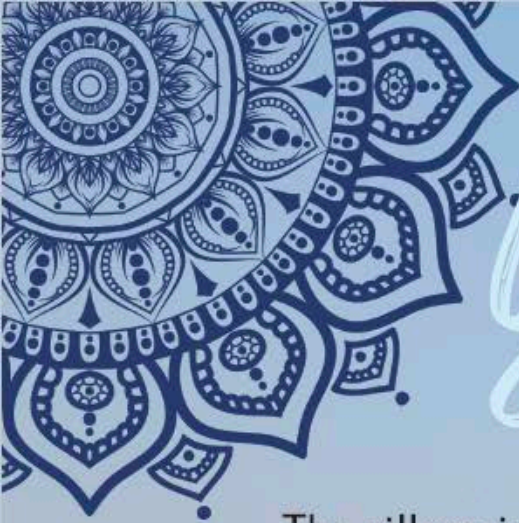
Residents must sign up to
participate. Contact the village
hall during normal business
hours.

**Date & Time: Saturday, June 3
8:00 a.m. until 3:00 p.m.**

We will be placing ads in the
Neighborhood News and
online in an effort to promote
the garage sale.

MOVING SALE!!! Sunday

Womens small to medium clothing,
some only worn once!! some mens
clothing as well, jewelry, furniture



Yoga

with Jessica Tresko

The village is proud in continuing partnership with Jessica and her yoga classes since 2016.

Join us twice per week via a virtual or in person format.

Classes ranging from:

Vinyasa flow matches the breath with movements; works up a vigorous sweat

Yin deep stretching on the floor

Relaxation supported relaxing positions on the floor; props needed

Ages 10 and above of all skill levels are welcome!

When:

Wednesdays - virtual format from 5:15 - 6:15 pm

Saturdays - In person format from 9:15 - 10:15 am

Where:

Virtual classes on Zoom - email & Zoom needed to access.

In person classes - upstairs auditorium at the village hall located at 4863 East 71st,
Cuyahoga Heights, OH 44125

Cost:

Residents - FREE

Non-resident guests - \$5 per class (can be pre-paid or paid day of class)

Pre-registration is required. Forms can be filled out at the village hall

FAQs for 2023 Electric Enrollment



What is NOPEC?

NOPEC is a governmental energy aggregation that combines the buying power of over 240 Ohio communities to negotiate competitively priced electricity and natural gas.

Why did I receive this letter from NOPEC?

You live in a NOPEC member community. This means that the residents in your community voted to allow governmental opt-out energy aggregation. Your community leaders chose to join NOPEC. NOPEC negotiates electric supply rates exclusively for NOPEC community members. NOPEC is required by the Public Utilities Commission of Ohio (PUCO) to send these opt-out letters every 3 years to all residents and small businesses that qualify to participate in the NOPEC electric aggregation.

What do I need to do?

To enroll as a NOPEC customer, there is no action required from you. You don't need to fill out or return anything. All eligible electric accounts are enrolled into the aggregation's Standard Program Price option. You can view additional NOPEC products, including monthly variable, 12- or 24-month fixed term products, and 100% renewable options online at nopec.org/electric or by calling NOPEC's Customer Care Center at 1-855-667-3201.

I want to opt-out of NOPEC, what do I need to do?

If you want to choose another electricity supplier or remain on the utility's Standard Service Offer (SSO), fill out the opt-out form included with your letter and return it by mail or by fax to 440-774-4422 by May 2, 2023.

What does NOPEC charge for its services?

NOPEC receives no public funds, and its member communities and customers are not charged any dues or fees. NOPEC's administrative expenses, such as the cost of the enrollment mailings, staffing and expenses, are paid for by fees from our energy supplier.

Are there any monthly fees that will be added to my bill if I enroll in NOPEC's Electric Program?

No. You will be billed for the electricity that you use. There are no additional fees from NOPEC.



If I enroll in NOPEC, will I be switching utilities?

No, you will not. Your utility will still be the Illuminating Company, C Electric Power, depending on where you live. They will continue to deliver your electricity, read your meter and send your bill. NextEra Energy Services Ohio, through NOPEC, will provide your electric supply. Your electric supply charges show up as a separate line item on the bill you receive from your utility.

Will my service be interrupted when I switch suppliers?

No, your electric service will not be interrupted.

What do I need to do to enroll in NOPEC?

If you received an enrollment letter in the mail, you do not need to do anything to enroll in NOPEC's electric program. Your account will automatically be enrolled for the next three-year term starting with your June 2023 meter read date.

What are NOPEC's rates?

NOPEC's initial Standard Program Electric Price will be 6.45 cents per kWh from your June 2023 to your December 2023 meter read dates. This is significantly lower than the projected Standard Service Offer (SSO) rate the utility will be offering during this same period. You can verify NOPEC's Standard Program Price anytime online at nopec.org/electric. All eligible accounts will automatically be enrolled in this option for the term beginning in June 2023.

NOPEC also offers a Monthly Variable Price that is a percentage off the utility's Price to Compare (PTC), 12 and 24-month fixed term rates, and 100% renewable options. To view pricing on these electric program options and prices, go to nopec.org/electric or call 1-855-667-3201.

Enrollment in the Monthly Variable Price is limited and subject to availability.

I previously enrolled in one of the fixed term products. Do I need to do anything now?

There is no action needed at this time to continue your enrollment under your requested Fixed Term product. Your account will remain enrolled under your preferred product based on the confirmation letter and updated Terms of Service that were sent to you at the time of your election.

If I enroll in NOPEC and change my mind, are there any termination fees?

You may terminate the agreement anytime without penalty. You will have to pay for the electricity supplied by NOPEC until the date of the switch. But there is no early termination fee.



I want to enroll but didn't receive an enrollment letter? What do I do?

There are several reasons why some customers may not have received an enrollment notice:

- You may have previously signed a notice from the utility that prohibits them from releasing a customer's information to independent suppliers.
- You may be under contract with another supplier and are not eligible.
- You may have been inadvertently excluded from the database acquired from the utility.
- You may be ineligible because you are on a Percentage of Income Payment Plan (PIPP) or Home Energy Assistance Program (HEAP) or are not current on your payments to the utility.
- You may have requested to be on the "Do Not Aggregate" list.

For more information, contact NOPEC's Customer Care Center at 1-855-667-3201 (1-855-NOPEC-01).

If I opted out three years ago, do I have to opt out again?

By law, if a customer opted out 3 years ago and did not choose an alternative supplier (remained with their utility's Standard Service Offer or SSO) they must opt out again.

Why do I have to pay for the stamp to mail my opt out form?

NOPEC is a Council of Governments representing our member communities. We give all of our customers an opportunity to opt-out of NOPEC at any time without any termination fees or penalties. To control operating costs, we do not pay postage costs to mail in an opt-out notice. To save postage costs, you can choose to fax your opt-out form to 440-774-4422 or call NOPEC's Customer Care Center at 855- 667-3201.

How do I permanently get removed from the aggregation enrollment mailing list?

You can file with the Public Utilities Commission of Ohio (PUCO) to be on the "Do Not Aggregate" list.

If I'd like to speak to someone regarding my questions, who can I call?

Call NOPEC's Customer Care Center at 1-855-667-3201 (1-855-NOPEC01). They are available 24/7 to take your call. We also encourage you to visit our web site at nopec.org for more information.

EASTER EGG HUNT 2023











WHEN: SATURDAY, JULY 8TH

GATES OPEN: 2:40 PM

GAME STARTS: 4:10 PM

COST: \$25 FOR RESIDENTS

\$58 FOR NON-RESIDENT GUEST

Transportation will be provided by our Village Bus. Patrons will be dropped off outside of the gate to proceed through security. The free promotional item for this game will be a Jose Ramirez Bucket Hat.

Each ticket holder will have a \$15 snack voucher to use on any items in Progressive Field.

Tickets are limited!

RSVP no later than May 22, 2023

First come first served

Contact Vera at chvrec@cuyahogaheights.com



Better Business Bureau® Senior Awareness Initiative Scammers Targeting Owners of Stolen Kias and Hyundais

Thefts of Kia and Hyundai vehicles are surging in Northeast Ohio. The thefts, which exploit a steering wheel column vulnerability in certain model years, have been part of a worldwide TikTok trend that has been keeping law enforcement on their toes. Many local police departments, such as the cities of Cleveland, Westlake, and Fairview Park, have even resorted to providing steering wheel locks to their residents to help thwart crime. Scammers are using this spike in crime to target consumers who have been the victim of stolen car thefts.

A local woman contacted Better Business Bureau® Serving Greater Cleveland (BBB®) after an experience with online scammers targeting victims of stolen cars. The woman told BBB that “a company called Car Tracking Team contacted me through Facebook because I had posted that my daughter’s Kia Forte 2017 was stolen. The company offered to find my daughter’s car within 2 hours for \$126. There were (supposed) to be no other fees unless a tow was needed. I paid through Cash App. After, waiting over 2 hours, I reached out to a guy named Chris Williams. He called me and told me that I have to pay another \$86 to find my car. That was not the agreement nor was I ever informed of additional fees.” The woman never found her daughter’s vehicle this way and was never provided a refund. Additionally, the woman discovered that there is no way to track a stolen vehicle unless a tracking device was previously installed.

BBB is providing the following tips to consumers who may be at risk of vehicle thefts or scams targeting car owners.

- **Find out if your car is at-risk of being stolen.** Not all years and models of Kia and Hyundai vehicles are affected. Those models with built-in immobilizers or “push start” ignition systems are not at risk.
- **Install a vehicle immobilizer, a steering wheel lock, and a GPS tracking device.** Consider purchasing and installing one or more of these items to deter thefts. A GPS tracking system won’t prevent theft but will make the car’s location more easily traceable.
- **Know if your car has GPS tracking and how to use it.** If you have questions if your vehicle has GPS tracking, contact your vehicle’s manufacturer, car manual, or dealer. Many GPS tracking devices can also be purchased as aftermarket kits so make sure you have that company’s contact information if the car ever goes missing.
- **Contact the local police immediately.** If your vehicle is stolen, contact your local police department immediately and provide them with details such as the make, model, year, color, and VIN in addition to any GPS tracking information.
- **Park in a locked garage or an area that has working surveillance cameras.** If this isn’t an option, consider installing a high-resolution surveillance camera.
- **Don’t leave valuables in a car.** Don’t give would-be car thieves additional incentives to steal your vehicle. Leave valuables in a secure location or not easily visible from the outside.



Better Business Bureau® Senior Awareness Initiative Diving into the Deepfake World of Grandparent Scams

Scammers are taking a new twist on old scams by incorporating artificial intelligence into their schemes. Better Business Bureau® (BBB®) has previously reported on "deepfake" scams and new technology, such as voice, video, and artificial intelligence (AI) software, being used to perpetuate fraud. BBB they received through a secondary method, such as a phone call or email. Now that simple advice is no longer enough.

Recently, the Federal Trade Commission (FTC) released a report about scammers specifically targeting family members using voice cloning technology. It's a new twist on the "Grandparent Scam." The Grandparent Scam is a well-known extortion scheme involving a telephone call or message from someone posing as a grandchild who has gotten into trouble. Oftentimes, these are traffic accidents, medical issues, or legal problems. Callers will plead for the recipient not to tell their mom and dad and to send them money immediately.

Scammers often use the name, nicknames, and likenesses of grandchildren based on information pulled from social media posts. New scams are taking this process one step further and are using audio clips from videos uploaded on Instagram and TikTok to create new content in voice-cloning programs. These cloned audio pieces sound like the real person and can easily trick an unsuspecting victim.

BBB is providing the following advice for consumers who may be at risk of receiving a grandparent scam call:

- **Confirm Identities** - Make sure you know who you are speaking with. Since deepfake and AI technology have progressed so far, so quickly, use different and multiple methods to confirm a loved one's identity. Make phone calls to known numbers and send messages to confirmed emails and social media accounts.
- **Watch and Listen Closely** - Fake audio or video might include choppy sentences, unnatural or out-of-place inflection, odd phrasing, or background sounds that don't match the speaker's location. These are all red flags and signs of a fake.
- **Be Careful What You Post Online** - Stay alert to the possibility of impersonation. Make sure your family knows about deepfakes, and tell everyone to use caution when posting things publicly.

If you have spotted a scam (whether or not you've lost money), report it to [BBB.org/ScamTracker](https://www.bbb.org/scamtracker). These reports can help others avoid falling victim to scams. Consumers can also visit the Scam Tracker website to view the latest reported scams in their neighborhood or across North America.

Better Business Bureau® Serving Greater Cleveland
200 Treeworth Blvd., Broadview Hts., OH 44147
info@cleveland.bbb.org | [BBB.org](https://www.bbb.org) | 216.241.7678

DIRECTORY

ALL EMERGENCY CALLS FIRE OR POLICE911

For other calls to the Fire Department (216) 641-6799
5480 Grant Ave Fire Chief Michael Suhy
Police Department (216) 883-6800
For *non-emergency* calls to the Police Department..... (216) 640-2045
5480 Grant Ave Police Chief Brian Sturgill

VILLAGE HALL (216) 641-7020
4863 East 71st Street Fax: (216) 641-8485

SERVICE DEPARTMENT.....(216) 641-3505
Fax: (216) 641-0315
5181 Canal Road Service Director Dave Sammons
SWIMMING POOL (Summer months) (216) 341-7684

VILLAGE OFFICIALS

MAYOR
JACK M. BACCI 4863 East 71st Street (216) 641-7020
CFO
ANGEL MERIWETHER 4863 East 71st Street (216) 641-7020

COUNCIL
TODD BLOAM 4897 East 71st Street (216) 299-3255
RICK CENTA 4795 East 71st Street (216) 406-7695
RENATO CONTIPELLI 7143 Marcelline Street (216) 210-2307
LOIS HENLEY 4888 East 49th Street (216) 410-3365
ROBERT UNGER 4753 East 71st Street (216) 533-0089
DAVID VOLEK..... 4680 East 71st Street (216) 570-6239

LAW DIRECTOR
BEN CHOJNACKI 1375 East Ninth Street (216) 377-1492
ROETZEL Cleveland, OH 44114 Fax: (216) 623-0134

VILLAGE ENGINEER
TODD SCIANO 7979 Hub Parkway (216) 642-1130
Donald Bohning & Associates Valley View, OH 44125 Fax: (216) 642-1132

BUILDING COMMISSIONER
NORM CASINI (216) 641-7020

SCHOOL NUMBERS
CUYAHOGA HEIGHTS HIGH SCHOOL (216) 429-5707
CUYAHOGA HEIGHTS MIDDLE SCHOOL (216) 429-5757
CUYAHOGA HEIGHTS ELEMENTARY SCHOOL (216) 429-5880

BACCI PARK CONCESSION STAND

opens May 30!

9:30 am - 7pm weekdays

10 am - 6pm weekends

**Food trucks are back this
summer!**