

Village Halloween

Party

When:

Sundiay, October 27, 2019

2:00-4:00 p.m.

Where: Klima Gardens

Who: Ass Vissage chisdren, (Grandchisdren too!)

Join us for spooky fun, great food and a magic show! Don't forget your costume.

















Halloween Food Allergy Awareness

Thanks for joining us and adding a **separate bowl** for your trick-or-treaters filled with food allergy friendly options.

What candy is "food allergy friendly?" Our friends at SPOKIN offer a list of candy free from one or more of the top 8 allergens. Some examples are:

- Dum Dums
- Skittles
- Smarties
- Sour Patch Kids

Find the full list at www.spokin.com/2019-allergy-friendly-halloween-candy-guide.

Let's make this year an even Happier Halloween!



www.allisonrosefoundation.org















Santa Claus is Coming to Cuyahoga Heights

Santa and Mrs. Claus will be delivering Christmas stockings on **Sunday**, **December 15**, **2019** starting at 11:00 a.m. to our resident children of Cuyahoga Heights who are between the ages of 0 and 10. Village resident children who are 11 and 12 years old will receive a gift certificate on the same day. *Christmas Stockings/Gift Certificates will not be left at the residence if no one is home.

If you have children who reside in our Village, 0 to 12 years of age by December 15th, please call the Village Hall at 641-7020 during normal business hours with their information so we can register your child/children. Otherwise, you can fill

out the information below and drop it off at the Village Hall, or email the information to the Mayor's office at l.schoeffler@cuyahogaheights.com.

In addition, any resident child who is registered for a Christmas stocking or gift certificate and will **<u>not</u> <u>be home</u>** on Sunday, December 15th can pick up their stocking on Friday, December 13th at the Village Hall between the hours of 8:00 a.m.-12:00 p.m. and 1:00-4:00 p.m.

When Santa arrives at your home on Sunday, December 15th, please bundle up and come outside to meet him so we can take a picture of you and Santa in his sleigh.

ONLY VILLAGE RESIDENT CHILDREN WHO ARE REGISTERED WILL RECEIVE A STOCKING

2019 CHRISTMAS STOCKING REGISTRATION

Parent's Name	Address	Phone Number	Email Address
Child's First & Last I	Name		Child's Date of Birth
Child's First & Last I	Name		Child's Date of Birth
Child's First & Last I	Name		Child's Date of Birth

DEADLINE TO SIGN UP MONDAY, DECEMBER 2

Department of Development

October 1, 2019

Dear Partner:

As you know, the Federal Census Count is almost upon us. This is a critical process, which impacts the lives of every Cuyahoga County resident. How?:

- *More than \$675 billion dollars in funds are given out based on census data. That money is spent on schools, hospitals, roads and other helpful programs. That Counts.
- *Census results determine how many seats Ohio gets in the House of Representatives. That Counts.
- *Programs affected by census data include special education grants, Medicare Part B and Foster Care including Economic Development dollars. That Counts.

There are three different ways you can fill out the census forms:

- *Online
- *By Mail
- *By Phone/In-Person

I am asking that you encourage the businesses, residents and employees you work with to engage in the Census process. We can provide information on the process, as well as part/time job opportunities.

For more information, please call or email me, or visit www.cuyahogacounty.us/2020census

Remember, the Census Bureau cannot use your responses against individuals or release any personal information—it's against the law.

Thank You for being a partner and supporting this critical effort.

Theodore N. Carter
Chief Economic Development & Business Officer
Office of County Executive, Armond Budish
Department of Development
2079 East 9th Street
Cleveland, OH 44115
216-443-7275-office
tcarter@cuyahogacounty.us

Cuyahoga Counts!
CENSUS
2020

Please be counted!

TNC/sdd

Better Business Bureau Senior Awareness Initiative

Fraudsters Charged In \$10 Million Tech Support Scheme

Federal investigators have officially charged a group who targeted older adults and other vulnerable groups in a massive tech support scheme. The ring of scammers was led by Romana Leyva and Ariful Haque and victimized nearly 7,500 people between March 2015 and December 2018.

The scam began with a popup on the victim's computer informing them that their technology had a virus. The popup also contained a phone number and prompted the victim to call and have the virus removed. The provided number led victims to an Indian call center where scammers then took control of the victim's computer and pretended to repair it. The charges for "fixing" the victim's technology fluctuated, increasing up to thousands of dollars in charges to rid computers of nonexistent viruses.

The same ring of fraudsters also ran another variation of the scam where they contacted victims for alleged refunds. Scammers would inform victims that the tech support business had closed, and the victim was due a refund for services charged. However, during the refund process, the victim was informed that they had actually received too much money in their refund and would have to reimburse the company, sometimes for up to thousands of dollars, usually in gift cards.

Tech support scams are a particularly lucrative scheme for fraudsters, and they show no sign of slowing down. BBB offers the following tips to protect yourself:

Don't Give Up Control. Never give control of your computer to a third party unless you know it is the representative of a computer support team you contacted.

Legitimate tech support companies don't call out of the blue. A popular way for thieves to get in touch with victims is through cold calls. The callers often claim to be from a tech company. But remember that scammers can spoof official looking phone numbers, so don't trust your Caller ID.

Look out for warning screens. Nearly half of tech support scams begin with an alert on the victim's computer screen. This pop up will have a phone number to call for help. Instead of calling, shutdown your computer and restart it.

Be wary of sponsored links. When you search online for tech support, look out for sponsored ads at the top of the results list. Many of these links lead to businesses that scam consumers.

If you are a victim of a tech support scam:

- Run your antivirus software.
- Take your computer to a trusted local business and have it checked out.
- Remove any software that authorizes remote access to your computer.
- Change the passwords you use to access your computer, bank, and other sensitive sites.
- File a report with BBB Scam Tracker and with law enforcement authorities, such as the FTC

Better B Senior Aw Driveway Repair Scams Tar

Better Business Bureau Senior Awareness Initiative

Driveway Repair Scams Targeting Residents in Northeast Ohio

There are multiple cases of driveway repair scams targeting residents across Northeast Ohio. Many of these scammers are specifically targeting older adults.

The Police Department of Euclid, Ohio recently warned of a driveway repair scam targeting older adults from multiple suburbs in Northeast Ohio. Three men appearing to be contractors drive around neighborhoods in a white pickup truck and approach older adults' homes. They then solicit work, claiming to have "leftover" materials from previous jobs to repair the resident's driveway or concrete. While assuring the resident that the job will only cost "around \$200," they demand \$3,500 or more once the job is complete.

This is similar to a recently reported scam in Akron, where a consumer was approached outside of his house by a gentleman going by the name of Harry Cooper who offered to seal the consumer's driveway. After talking with Cooper, the consumer said they wanted to think things over. Cooper agreed and said he would come back Monday. The consumer was away from home that Monday, and when they returned, they found their driveway had already been sealed. When the consumer called Cooper, Cooper told the consumer that they owed Cooper money since the job was finished. As the consumer had never agreed to any work, they filed a police report and a complaint with BBB. The business card Cooper gave to the consumer had only the alleged business' name (Harry Cooper's Asphalt Maintenance) and a 330 phone number.

BBB offers these tips on protecting yourself from shady door to door sales:

Don't make a decision at your doorstep. Tell the salesperson you want to get other estimates. A legitimate contractor or salesperson should not have a problem with this. Research the company online including its BBB Business Profile at bbb.org.

Read the contract closely. If you are interested in a product or service, get everything in writing including price, contract details, and all other terms and conditions. Tell the salesperson you will check it out and get back to them. Make sure you understand all the terms and conditions before signing on the dotted line. Make sure an address and valid contact information for the company are included.

Stand strong. If you're not interested in a salesperson's service or product, don't hesitate to say no. Similarly, don't give in to high pressure sales tactics, like offering discounts at the last minute—scammers will sometimes offer "deals" when a potential victim doesn't seem interested.

BBB

Better Business Bureau Senior Awareness Initiative

Avon Lake Woman Loses \$5,000 in IRS Scam

Police officers were called to a house in Avon Lake to address a scam. A concerned neighbor called the police when they believed their neighbor believed was falling for a scam. When police arrived they found the neighbor, an older woman was attempting to get into a taxi to purchase gift cards.

When questioned, the older woman said that the IRS had called her and said a warrant was out for her arrest in Texas. If she wanted to settle the warrant, she would have to pay in gift cards. The woman then pulled money out of her bank account and bought \$5,000 worth of Home Depot gift cards and read the numbers on the back to the man on the phone. While the woman became suspicious, the man said that she would need to buy more gift cards to settle her warrant and ordered her a cab to take her to a local Home Depot. At that point, the neighbor became aware of the situation and intervened, and police arrived as the woman was attempting to get into the ordered cab.

Scammers commonly pose as IRS and other government agencies (e.g. Social Security Administration) in an attempt to heighten their own legitimacy while also frightening their victims into believing the alleged official's accusations. The scammer typically says that the matter is urgent and threatens immediate legal action or loss of property.

To protect you and your loved ones against IRS scams, BBB Cleveland has these tips:

Ask About Payment Method. Remember, gift cards are for gifts. Government or other agency officials will never call and demand payment in gift cards. The IRS also states on its website that they do not accept payment via wire transfer or prepaid debit card.

Know the policy. The IRS always mails a bill and then follows up with a phone call, and they'll never demand immediate payment over the phone. Similarly, the IRS doesn't threaten to involve local law enforcement, and the IRS cannot revoke your driver's or business licenses or immigration status.

Don't trust your caller ID. The internet has made it possible for scammers to use fake IDs when they call your home. If you receive a suspicious call, don't make any important decisions based on what your caller ID says. Avoid answering calls from phone numbers you don't recognize, even if they appear to be local. If it's important, the caller will leave a message.



Jeff Hastings Chairman

Inajo Davis Chappell Member

Robert S. Frost Member

David Wondolowski Anthony W. Perlatti Member

Director

Shantiel H. Soeder Deputy Director

THE NOVEMBER 5, 2019 GENERAL ELECTION

It is time to get prepared to vote in the November 5, 2019 General Election. Voters will decide county, school and municipal issues. There will be mayors, city council members, School Board seats, judicial and other municipal offices on the ballot.

The voter registration deadline for the November 5th Election is Monday, October 7th at 9:00 p.m. Individuals can register or update their voter registration at our website, www.443vote.us, at all public libraries, the Bureau of Motor Vehicles, High Schools, and county Job and Family Services offices. A complete list of voter registration sites can be found on the Cuyahoga County Board of Elections website.

Voters are encouraged to verify that their voter registration information reflect their current address prior to selecting one of three methods of casting a ballot:

- Early In-Person
- Vote-By-Mail
- Election Day at your polling location

Early In-Person voting begins on October 8th and is available through November 4th. Early In-Person voting hours are posted on the Board of Elections website or you may call Board at any time to learn the dates and times Early In-Person voting is available.

A Vote-By-Mail application can be requested by visiting the Board of Elections website and choosing the Vote-By-Mail option located on the home page, or by calling us at 216-443-VOTE (8683). Ballot applications are also available at all public libraries.

Many Polling locations have been changed since last November's Election. All voters are advised to confirm their precinct and voting location prior to each election. They may do this by going to www.443vote.us or by calling 216-443-VOTE (8683).

The Board of Elections is actively recruiting Election Officials for the November 5th Election. Earn up to \$200 for assisting voters on Election Day. You may apply online at: www.443vote.us by clicking on the Election Day Officials tab, or call us at (216) 443-VOTE (8683) to apply over the phone.







Jeff Hastings Chairman Inajo Davis Chappell Member

Robert S. Frost Member David Wondolowski Member Anthony W. Perlatti Director Shantiel Soeder Deputy Director

Suggested social media messages for the November 5, 2019 General Election

POLL WORKERS WANTED:

The Board of Elections is accepting applications for poll workers for the November 5th General Election. Earn up to \$200 for assisting voters on Election Day. You may apply online at: www.443vote.us, or call 216-443-3277.

VOTER REGISTRATION:

The voter registration deadline for the November 5th General Election is Monday, October 7th at 9:00 p.m. Voters may register or update their registration online at www.443vote.us, at all public libraries, the Bureau of Motor Vehicles, High Schools and the County Job and Family Services office. A complete list of voter registration sites is on the Board of Elections website.

VOTE-BY-MAIL:

Vote by Mail in the November 5th General Election. Have a ballot delivered to your home and give yourself extra time to study the candidates and issues. To request a ballot application visit: www.443vote.us, or call 216-443-VOTE (8683). Ballot applications are also available at all public libraries.

EARLY IN PERSON VOTING AT THE BOARD OF ELECTIONS:

Early voting for the November 5th General Election begins on October 8th. When you vote early in-person you can cast a ballot on your schedule and at your convenience. Early in-person voting hours are on the Board's website, www.443vote.us or you may call 216-443-VOTE (8683).

ELECTION DAY VOTING:

Be sure to vote on Election Day November 5th. Polls are open from 6:30 am until 7:30 pm. Be sure to bring ID. All voters are advised to confirm their precinct and voting location prior to each election. They may do this by going to www.443vote.us or by calling 216-443-VOTE (8683).





Cuyahoga Heights Bus & Activities Calendar - November 2019

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
				The sufficient of the sum of the	GROCERY SHOPPING	WEST SIDE MARKET 7:00 A.M.
3	4	5 ELECTION DAY	6	7	8 GROCERY SHOPPING	9
10	Veterans Day Observed Village Hall/Service Department Closed	12	13 LODI OUTLET	14	GROCERY SHOPPING	16
17	18	19	20	21	GROCERY SHOPPING	23
24	25	26 GROCERY SHOPPING	27	28 THANKSGIVING Village Hall/Service Department Closed	29 Village Hall/Service Department Closed	30